



JOHN R STARBUCK
117 GREENVIEW
EAST ALTON, IL 62024-2217

Page 1 of 3
Account Number 618 258-0699 746 7
Billing Date May 1, 2002

Web Site www.ameritech.com

ATTACHMENT B

Monthly Statement

Apr 2 - May 1, 2002

Bill-At-A-Glance

Previous Bill	124.13
Payment - Thank You!	124.13CR
Adjustments	3.23CR
Balance	3.23CR
Current Charges	117.25
Total Amount Due	\$114.02
Current Charges Due in Full By	May 30, 2002

Billing Summary

Questions? Call:

Ameritech Local Service	116.03
1-800-244-4444	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
TELECOM*USA	1.22
1-800-244-4444	
Total of Current Charges	117.25

News You Can Use - Summary

- AVOID DISCONNECTION
 - LONG DISTANCE INFO
 - ANNUAL ITAC INFO
 - SPECIAL NEEDS CENTER
 - LOCAL TOLL INFO
 - UNIVERSAL SVC FEE
 - BEST TIMES TO CALL
- See "News You Can Use" for additional information.

Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	4-08	Other Charges and Credits	3.23CR	
2	5-02	Payment		124.13
Totals			3.23CR	124.13

Ameritech Local Service

Monthly Service - May 1 thru May 31

Call Waiting	2.25
Line Charge	9.03
Caller Identification	5.00
Calling Name Display	.95
Local Saver Pack Unlimited	12.50
LINE-BACKER® w/Phone	4.95
Federal Access Charge	4.45
Total Monthly Service	39.13

Local Calls

Repeat Dialing

1 Repeat Dialing activation(s) billed at \$.75 each	.75
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Local Saver Pack Unlimited

572 Call(s) were placed this month

Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Charges
	Effective Apr 2, 2002, your Bill reflects an increase of \$.02 in your Monthly Service charges. Charges are prorated from Apr 2, 2002 thru Apr 30, 2002		
1.	Monthly Service		.02
	A Deferred Payment Agreement was established Mar 19, 2002 on your account		
2.	Deferred Payment 2 of 12		56.82
3.	1.5% Interest on Deferred Payment		10.11
	Total Other Charges and Credits		66.95



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Ameritech Local Service

Local Toll

No.	Date	Time	Place Called	Number	Code	Min	
Remized Calls							
1	3-28		545P WOOD RIVER IL	618 258-0699	EB	4	2.50
			FROM PORTAGSIUX MO 636 753-9507				

Key for Calling Codes:

B Collect E Evening

Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Local Government	.65
Municipal Infrastructure Maintenance Fee	.42
Municipal Additional Charges	1.45
State Infrastructure Maintenance Fee	.21
State Additional Charges	.03
Infrastructure Maintenance Credit	.79CR
Number Portability Surcharge	.28
Federal Universal Service Fee	.37
Total Local, State and Federal Charges	2.62

Taxes

Federal at 3%	1.12
Illinois at 7%	2.96
Total Taxes	4.08

Total Ameritech Local Service Charges 116.03

News You Can Use

AVOID DISCONNECTION

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$106.75.

LOCAL TOLL INFO

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

LONG DISTANCE INFO

Our records indicate that you have chosen not to have a long distance company.

UNIVERSAL SVC FEE

Effective 4/2/02, the Federal Universal Service Fee increased. This fee supports telecommunication needs of low-income households, consumers living in high cost areas, schools, and libraries and rural hospitals. Your current bill reflects the change. For more information on rate changes call your SBC Ameritech representative.

ANNUAL ITAC INFO

The portion of your monthly service rate which funds telecommunications programs for persons who are deaf, hard of hearing or have voice disabilities will increase from \$.03 to \$.10 on 6/1/02. The programs are required by state and federal law, and are administered by the Illinois Telecommunications Access Corp. on behalf of all local telephone companies in Illinois.

BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

SPECIAL NEEDS CENTER

The Special Needs Center has hundreds of special products to help people communicate better. There are special amplified telephones and communications equipment for people who have problems with hearing, vision, speech, or mobility. For more information please call the Special Needs Center at 1-800-433-8505 or visit us online at www.specialneedscenter.com.

Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Current Charges**Miscellaneous Charges and Credits**

This section of the bill reflects charges and/or credits applied to your account.

No.	Date	Description	
1	04-25	FEDERAL UNIVERSAL SERVICE FEE	.18

Long Distance

No.	Date	Time	Place Called	Number	Code	Min	
Itemized Calls							
2	4-09	1137A	220ATLANTA GA	770 445-8155	D	1	.99

Key for Calling Codes:

D Day

Local, State and Federal Charges

Municipal Infrastructure Maintenance Fee	.01
State Infrastructure Maintenance Fee	.01
Total Local, State and Federal Charges	.02

Taxes

Federal at 3%	.03
Illinois at 7%	.08
Total Taxes	.11

Total TELECOM*USA Charges	1.22
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